



## Disney on Ice - 2026

### FNB and RMB Private Bank Cardholder's Discounted Ticketing Campaign Terms and Conditions

1. FirstRand Bank Limited has negotiated a 15% discount for FNB physical and virtual cardholders and RMB Private Bank physical and virtual cardholders (including FirstRand Group staff who hold those cards) to purchase Disney on Ice 2026 tickets online via the Ticketmaster website.
2. The discounted ticket access window starts at 09h00 am on the 1<sup>st</sup> of March 2026 and ends at 23h59 pm on 31<sup>st</sup> March 2026.
3. The discounted ticket access campaign applies to all Disney on Ice ticket categories available on the Ticketmaster website. To access the discount, click on the FNB discount tab at checkout
4. There is no limit on the number of tickets that may be purchased for each of the event days for FNB and RMB Private Bank debit and credit cardholders (physical and virtual cards).
5. FNB and RMB Private Bank cardholders must purchase tickets with ZAR (South African Rands) and not eBucks.
6. All Disney on Ice 2026 tickets purchased using the respective FNB /RMB Private Bank cards are subject to the Ticketmaster's Ts and Cs, which can be found on the Ticketmaster website.
7. Purchase of Disney on Ice 2026 tickets are limited to shows that will be held in South Africa.
8. Disney on Ice 2026 tickets are subject to availability and based on a first come first serve basis.
9. You must be 18 years and older to purchase Disney on Ice 2026 tickets through the FNB Discounted Ticket Campaign.
10. Your accounts must be in good standing\* to purchase Disney on Ice 2026 tickets through the FNB Discounted Ticket Campaign.

**IMPORTANT Disclaimer** – You understand and agree that FNB and RMB Private Bank merely negotiated discounted amounts on tickets and provided a payment mechanism for the purchase of the tickets and accordingly, they will not be responsible or be held liable for any damages and losses incurred relating directly or indirectly to the event, including but not limited to as a result of the postponement or cancellation of the event or any technological issues experienced whilst attempting to purchase the tickets.

For any ticket queries, please contact the 'Help center' via the Ticketmaster website.

\*What does 'good standing' mean?



Good standing means that none of your FNB Bank accounts and credit agreements should be overdrawn, be in arrears, or be in default, nor should the account holder be undergoing sequestration, or be subject to any legal process with FNB as defined in our terms and conditions.

## Disney on Ice 2026

### FNB and RMB Private Bank Cardholder's Discounted Ticketing Campaign Frequently Asked Questions

#### What is the Disney on Ice 2026?

Disney on Ice is a live, family-friendly ice spectacular that brings your favourite Disney stories to life through world-class skating, dazzling acrobatics, and unexpected stunts.

This show is themed around Mickey's Search party and guests can expect:

- Adventures filled with world class skating, high-flying acrobatics and unexpected stunts.
- Look for clues in the search for Tinkerbell through immersive, fantastic worlds.
- Explore the colourful spirit realm of Coco and sail away with Moana as she bravely saves her island.
- See Belle in the sky as the enchanted chandelier comes to life and sing along with Elsa in the icy worlds of Frozen.
- Make memories during Aladdin, Toy Story and the Little Mermaid as the search party becomes an all-out celebration

This enchanting experience is perfect for families and especially magical for young children, who will see their favourite characters come to life in a way they'll never forget.

#### What is FNB's involvement in the Disney on Ice 2026

FNB is a sponsor of the Disney on Ice 2026 and have negotiated discounted amounts on tickets to all FNB and RMB cardholders who are in good standing with the bank.

#### What benefits do I get as an FNB or RMB Private Bank Client?

FNB and RMB Private Bank Clients will have the exclusive benefit of being able to access tickets at a discounted rate of fifteen percent to Disney on Ice 2026.



### Who qualifies for discounted access to tickets?

FNB and RMB Private Bank debit and credit cardholders (including physical and virtual cards) will get access to discounted tickets for Disney on Ice 2026.

### How many pre-sales access tickets can I book?

There is no limit to the amount of tickets that a primary cardholder and/or secondary cardholder(s) can book using an FNB/RMB Private Bank credit or debit card that is enabled for eCommerce transactions.

1. You will first need to create an 'account' with Ticketmaster to commence the transaction.
2. Seat allocations are final, and ticket holders cannot be moved to be seated together.

### Which shows can I book discounted tickets using my FNB or RMB Private Bank credit or debit card (including physical and virtual cards).

You can book discounted tickets for any of the Disney on Ice shows.

### When and where is Disney on Ice taking place?

#### **Pretoria:**

Dates: Friday, 26 June 2026 to Sunday, 05 July 2026

Venue: Sun Arena at Time Square, Menlyn Maine

#### **Cape Town:**

Dates: Friday, 10 July 2026 to Sunday, 19 July 2026

Venue: Grand Arena, GrandWest Casino

#### **Durban:**

Dates: Friday, 24 July to Sunday, 26 July 2026

Venue: Main Arena, Durban ICC

### Do you have seating plans of the venues?

You'll be able to see the venue seating plan and seat sections when you book on the booking platform.



### **What do I need to gain entry to the shows?**

To gain entry to the venue, cardholders will need the following:

- Valid virtual ticket(s)
- You can view the full 'Purchase Policy' on The Ticketmaster South Africa website, specifically under "Purchase Policy".

### **Is there parking available at the venue?**

- There is onsite parking available.
- Parking can be paid at entry with cash or card.

### **Does the venue have wheelchair access?**

There are various accessibility options available throughout the venue.

### **What to do in the case of a medical emergency?**

There are paramedics on site as well as an ambulance in case of an emergency.

### **Can one buy food and beverages at the event?**

There will be stalls and vendors available for food and beverages.

### **Which payment options are available at the event?**

You are welcome to transact with either cash or card at the event.

### **Is there an age restriction for the event?**

Disney on Ice is safe for young and old to enjoy.

Children from the age of 2 must have a purchased seated ticket.

Babies on laps need to have a ticket and can be purchased in the checkout flow.

### **Are late arrivals allowed into the venue?**

Due to the nature of the show, late arrivals will not be allowed.

### **Does the show have an intermission?**

Yes.

### **What is Ticketmaster's Fan Guarantee**

With the Ticketmaster Fan Guarantee you are entitled to cancel your ticket up to 60 days before the event date. As a ticket buyer you will receive a full refund of the purchase price, less a cancellation fee which is equal to the relevant Service Charge in respect of your ticket purchase. Visit the Ticketmaster website for full terms & conditions.



### **What is ticket transfer**

Ticket Transfer lets you send tickets to friends before the event, straight from your Ticketmaster account to theirs. No more driving around town handing out tickets or waiting outside the venue for the friend who's always late! Ticket Transfer is convenient, simple and free and can be done on your desktop or mobile. Ticket Transfer will be active from 30 days before the event date. For more information Visit the Ticketmaster website.

By making use of Ticket Transfer, you will be able to transfer tickets to anyone. Ticket Transfer does not apply to a family unit where attendees are underage, in which case the tickets do not have to be transferred.

### **How do I add or change the name on the tickets**

Ticketmaster allows you to transfer 30 days before the event that will allow you to transfer the tickets to your friends/family, after which their name will display on the ticket.

### **Are tickets bought on other websites valid**

Tickets bought from third party websites are NOT valid for entry, all fans with tickets issued by third parties will be barred from entering the venue. Always make sure to only buy tickets from the authorized ticketing agent