



APP ENGAGEMENT AND UTILISATION COMPETITION RULES

Date these rules were first published: 15 June 2026

Date these rules were last changed: N/A

Read these competition rules carefully. These competition rules ("rules") explain your rights and duties under this competition. If you take part in this competition or accept any prize, these rules will apply to you and you agree that the person running the competition ("the promoter/s") can assume that you have read and agreed to be legally bound by these competition rules.

Competition Name:	App Engagement and Utilisation Competition
Promoter(s) Name(s):	This promoter of this competition is FNB Personal and Private Core Banking, a business unit of FNB, a division of FirstRand Bank Limited with Reg. No. 1929/001225/06 ("FNB"). In these rules we refer to the above promoter(s) as "the promoter(s)" or "FNB". We refer to participants and winners as "you".
Entries open and close:	Entries open on 15 June 2026 at 00:00 am in the morning. Entries close on 15 August 2026 at 23:59 pm in the evening. All entries, fully completed as required, must be received by the promoter(s) before 23:59 pm on the 15 August 2026. The promoter(s) reserve the right to extend the competition. Notice of this will be posted in these rules.
Winner's announced on:	Twelve (12) winners will be selected on the 15 September 2026. Winners will be notified via an App Push Notification and/or email.
Eligibility: Who qualifies to take part?	- Any legal resident of the Republic of South Africa who is a natural person, - Over the age of 18 years. - Hold any of the following Easy Account, Aspire Fusion or Current Account, Premier Fusion or Current Account, Private Clients Fusion or Current Account, Private Wealth Fusion or Current Account, RMB Private Bank Fusion or Current Account - Perform the qualifying criteria for the respective account type, listed in "how to enter", - Receives an SMS or an in-app notification inviting them to participate in the incentive campaign
Who cannot take part?	The following persons may not take part in this competition even if they qualify to take part. They will forfeit (give up) any prizes awarded to them: - Any employee of the promoter(s). - Any director, member, partner, agent of, or consultant of the promoter(s). - Any other person who is directly or indirectly controls the promoter(s). - Any supplier of goods and services in connection with this competition. - The spouse, life partner, siblings, children, or parents of any of the persons named in a, b, c, or d, above. - Any person whose accounts and credit agreements with FNB or FirstRand Bank Limited are not in good standing. <i>This means that none of your FNB and FirstRand Bank accounts and credit agreements should be overdrawn, or be in arrears, or be in default, or be subject to any legal process with FNB or FirstRand Bank. Legal process means any legal proceedings in any court of law involving you and FNB or FirstRand Bank, including but not limited to: collections, liquidation and sequestration proceedings. Legal process however excludes debt review as contemplated in S86 of the National Credit Act 2005.</i>

PRIVATE BANKING

5 Merchant Place
9 Fredman Drive
Sandton 2196

PO Box 7856111
Sandton 2146
South Africa

Suite
Website

+27 87 575 9411
rmbprivatebank.com

	g) Any customer who did not receive an invitation to participate in this competition. However, even if the aforesaid disqualified persons participate in the campaign or is subsequently disqualified, these campaign rules will continue to apply between the disqualified persons and FNB.
How to enter?	To enter, customers who meet the following qualifying criteria during the competition period will automatically be entered: - Have an RMB Private Bank Fusion or Current Account and perform 1 of these actions: - Send 2 eWallet transactions of at least R2 000 (Two thousand Rand) and update their Smart Budget - Make PayShap payments of at least R3 000(Three thousand Rand) and update their Smart Budget - Use the Buy Button on the App and make prepaid purchases of at least R2 000 (Two thousand Rand) and update their Smart Budget
What is the Prize?	An mtbeds accommodation voucher code. 2 winners will be selected in the categories below, and they will each win mtbeds voucher codes as follows: Qualifying RMB PB customer spend – R25 000 (twenty-five thousand rand) mtbeds voucher code per winner The voucher is to be redeemed by 30 September 2027. Any unclaimed vouchers by the 30 September 2027 will be forfeited. Voucher codes are only redeemable for accommodation at venues affiliated with mtbeds.
Voucher Rules	- The voucher code cannot be split or redeemed over multiple orders. - The voucher code is valid until 30 September 2027 after allocation to customer. - The voucher code cannot be exchanged for cash and/or remaining balance cannot be exchanged for cash. - It is not only the validity of the voucher code will be confirmed. The presenter of the voucher code will be verified.
Is there a limit on the number of times you can enter?	Customers can only enter once.
How will winner(s) be chosen?	By random draw from all eligible entries received before 15 August 2026 at 23:59 pm evening.
How will winner(s) names be announced?	The winner will be notified by App Push Notification (APN) and/or email. Please note: While prize winners may be asked to take part in publicity for the competition, prize winners have the right to refuse to do so.
Deadline for claiming prize(s)	The mtbeds voucher must be redeemed by 30 September 2027, failing which the voucher code will be forfeited.
Questions about these rules	Contact the promoter(s) on: (standard network rates apply) RMB PB Service Suite: 087 575 9411 / servicesuite@rmbprivatebank.com
Tax implications for prize(s)	You are fully responsible for any tax implications arising from or associated with any receipt, transfer or spend of any prize/s, awards or rewards due to you for participating in this competition. You agree that you will not hold the Promotor liable and you hereby fully indemnify the Promotor, and hold the Promotor completely harmless, against all damages, claims and fines made against you or the Promotor, including all legal costs on an attorney-and-own-client scale, to the extent to which such damages, claims and fines arise out of or are connected

	to any taxation relating to your receipt, transfer or spend of any prize/s, awards or rewards or the charges in respect thereof.
--	--

IMPORTANT – PRIVACY MATTERS

Participants in this competition understand and agree that for us to offer this competition, we may collect and use personal information about participants. This personal information may include your first name, last name, email address, mobile number, ID number and in certain instances your image. You agree to the sharing of your personal information with third parties to facilitate any deliverable of this competition, such as delivery of the prize. Your participation in this competition will be accepted as you being in agreement with the publicity activities that will follow. A release form will be presented to you for your review and acceptance.

For more information about the FirstRand Group, our solutions and your privacy, go to our website and/or your FNB App to view our FirstRand Customer Privacy Notice.

GENERAL RULES THAT APPLY:

- FNB must receive your entry before 15 August 2026 at 23:59 pm in the evening. You will lose the right to take part or claim any prize that may have been awarded to you if you don't enter on time.
- If FNB is not able to get hold of you to after making reasonable efforts to do so, FNB can award it to someone else. If you don't claim your prize on time, you will lose your right to any prize.
- If you break these rules, you will be disqualified and you will lose your right to any prize(s).
- You can only enter the competition once. Automated or bulk entries will be disqualified. Unless we say otherwise you can only win one prize during the competition.
- You may not sell the prize or give it to someone else. You may not swap the prize for cash or for a different prize.
- You may not do anything to change the outcome of the competition in any way.
- The promoter(s) can put in place such technical or other remedies it considers appropriate to prevent abuse, or to protect any sites or our systems or other users.
- The judges' decision is final, and no correspondence will be entered into. This means you cannot appeal any decision by the judges.
- If required, FNB may need to change the prizes.
- The promoter(s) have the right to end this competition at any time. If this happens you agree to waive (give up) any rights that you may have about this competition and agree that you will have no rights against the promoter(s).
- FNB can change the rules of the competition at any time.
- FNB can change these general rules. For convenience only, the date on which these general rules were last changed by FNB are published below the heading. It is your responsibility to check the rules for any changes.
- Social network site refers to any social network site on which FNB may host a competition. This may include sites like Facebook, Twitter, Foursquare, Pinterest or Instagram.
- You may not submit anything that could be offensive or may offend or harm FNB, any person or any social network site. Do not submit anything that contains explicit or offensive content. If in doubt, don't post or submit it.
- You may not vote for yourself where the competition involves voting.
- You may not abuse the site or competition in any way. This includes posting content for commercial purposes or distributing spam or malicious code or using the site to collect the personal data or content of other users or direct visitors to other sites or pages.
- You agree that FNB alone can decide if your actions are prohibited or inappropriate. FNB can also decide to end your participation in the competition immediately. FNB can also take appropriate legal action against you.
- FNB can also immediately remove any posts that they reasonably believe contain prohibited or inappropriate content without notice to you.
- You must comply with the terms & conditions and privacy policies of the any website or social network site.
- By posting the submission you give FNB a world-wide, royalty free and non-exclusive license to reproduce, modify, adapt and publish any content you have posted or submitted for purposes of the competition to promote FNB, or its products and services.



- If the competition is run on any social network site you understand that this competition is not in any way being sponsored, endorsed or administered by, or associated with any social network site. You fully release such social network sites from any legal responsibility to you or any other person. By participating in this competition, you understand that you are providing information to FNB and not to the social network site. FNB is not responsible for any social network site. FNB does not control how they operate, when or if they are available, or what content they carry. Even though FNB may run certain competitions on social network sites, FNB does not endorse the third party, its site, its products, or services or any content on the site. You use the site at your own risk. You must take precautions to protect yourself from risk, such as viruses and other destructive code.
- You must at your own expense, obtain all equipment and services that are necessary to take part in this competition.
- FNB can put in place such technical or other remedies it considers appropriate to prevent abuse, or to protect any sites or social network sites, its systems, employees or ex-employees, or other users.
- If the prize involves international travel you must have a valid passport and obtain the necessary Visas. FNB is not responsible if you cannot arrange this on time.
- The advertised dates and times of prizes involving travel or tickets to events cannot change. The prize will not include the cost of transport, spending money or food. This means you will be responsible for organising and paying for your own transport to the venue, food and spending money.
- You must collect any tickets before the deadline. You must be able to provide proof of your identity if required.
- You must arrange your own travel and medical insurance and are responsible for any other expenses or costs not specifically included as part of the prize.
- You must comply with the rules of any third-party service provider. This includes but is not limited to, any airline, transport service, accommodation provider and venue.
- You may be responsible to obtain and pay for certain licenses necessary to use a prize. Unless otherwise stated such additional items or costs are not included as part of the prize.

IMPORTANT:

- **You agree to indemnify FNB fully for any loss or damage FNB may suffer because you breached the competition rules. This means you agree to reimburse FNB for the following: any loss or damage they suffer, any expenses and costs they paid or are responsible for. Legal costs mean costs on an attorney and own client scale.**
 - **You also agree to indemnify FNB for any loss or damage you suffered because you took part in this competition or used the prize. If you enter yourself, or use or accept the prize, you understand that you do so of your own free will. This means that you cannot hold FNB legally responsible for any loss or damage or legal expenses you suffered because you took part in this competition or used the prize.**
 - **You will protect FNB from being held legally responsible for the loss or damage or legal expenses of another person (legal or natural) if such loss or damage or expense was incurred because you: a) breached the competition rules b) took part in this competition or c) any person used a prize.**
- The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed and the remaining clauses will still apply.
 - Where any dates or times need to be calculated, the international standard time: GMT plus two hours will be used.
 - While FNB may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, FNB can still insist on the strict application of any or all of its rights at a later stage. You must not assume that this means that the rules have been changed by FNB or that they no longer apply to you.
 - You must send all legal notices to FNB Legal, 3rd Floor, No 1 First Place, Bank City, Johannesburg, 2001.
 - The laws of the Republic of South Africa will apply to this competition regardless of where you live or work, how or where you enter.