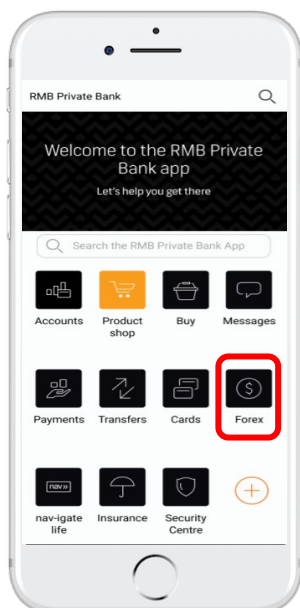




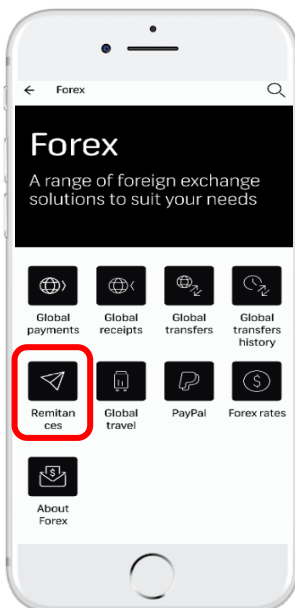
Getting started

This guide will be used when sending funds via Globba to individuals in other countries on the App.

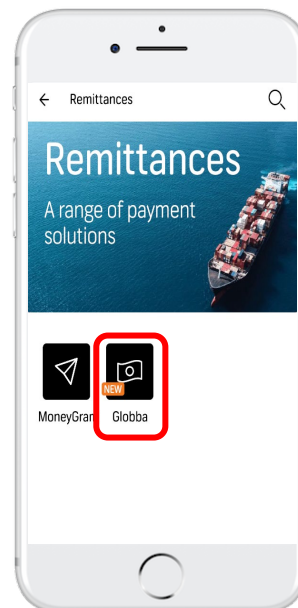
- ❑ Sign onto the App.



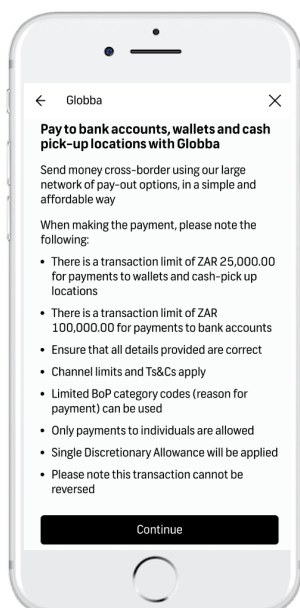
Select the **Forex** tab.



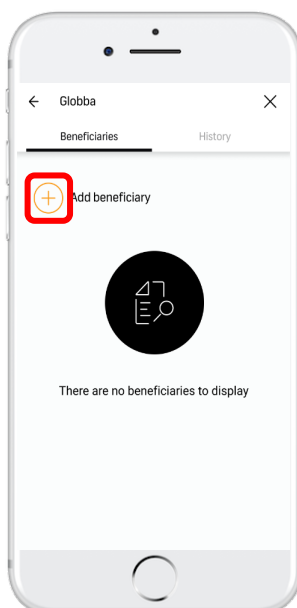
Select **Remittances**.



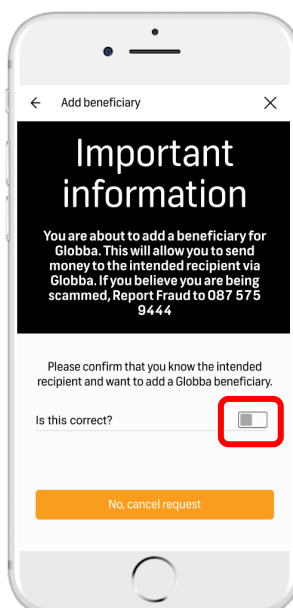
Select **Globba**.



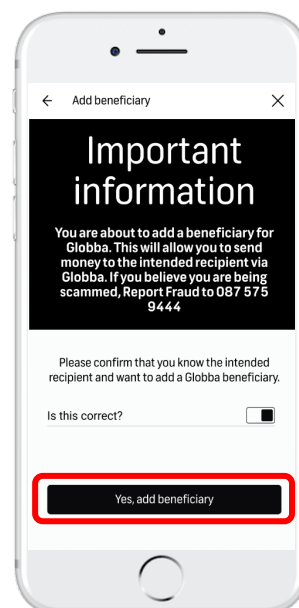
Read the instructions then click on **Continue**.



Click on the orange + to Add Beneficiary.



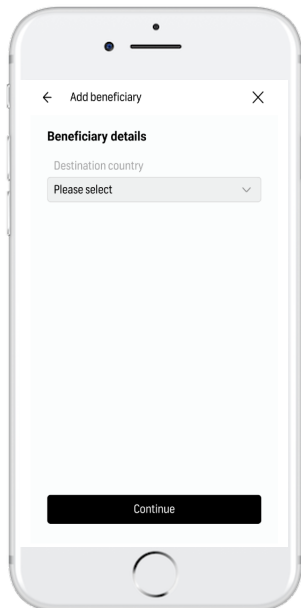
Click on the toggle to confirm that the beneficiary will now be loaded.



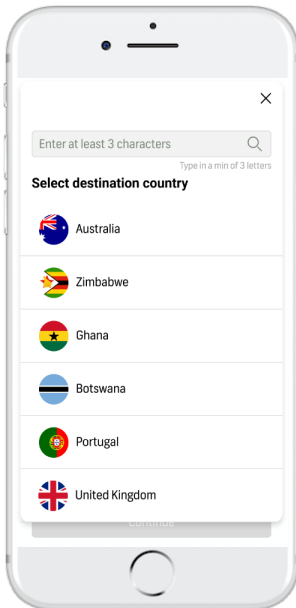
Click on Yes, add beneficiary.



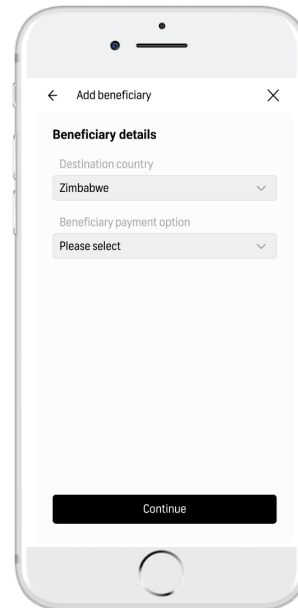
Add Beneficiary



Select the **Destination country** from the drop down.

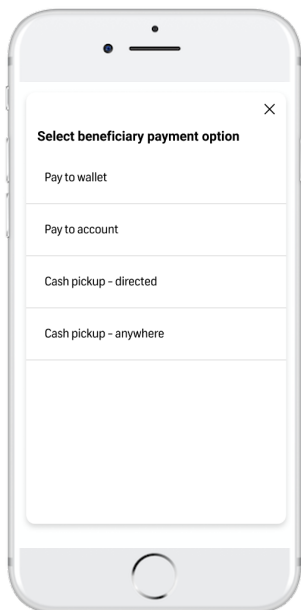


Scroll down to the country and click to select it. Or type in the first 3 letters of the country. Click on the correct suggestion to select it.



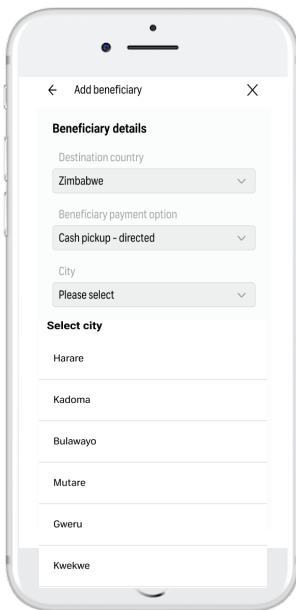
Select the **Beneficiary Payment option** from the drop down.

Note: This will change depending on what the country has to offer.

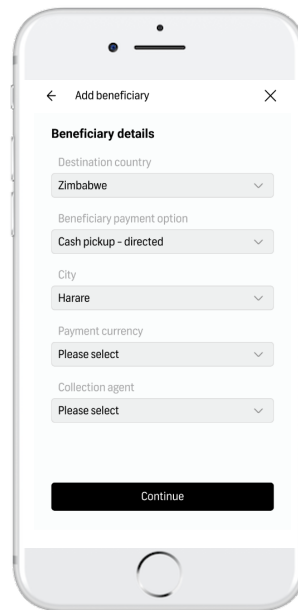


Click on the correct option to select it.

Note: Refer to the last page for more option choices.



If Cash pickup - directed was selected, then the **City** would need to be completed. For all other selections this section will not show.



Select the **Payment currency** from the drop down.

Add Beneficiary, *cont*

Click on the **currency** to select it.

Click on **Collection agent** drop down. Note: This will only be necessary for Cash pickup – directed applications.

Select the Collection Agent from the list provided. Click on Continue.

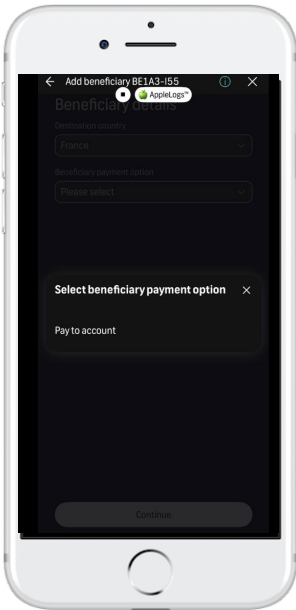
Capture all the **Beneficiary's details** in the fields provided. Click on **Add** when finished.

Review that all the captured fields are correct. Click on **Edit** to make any changes or **Confirm** if correct.

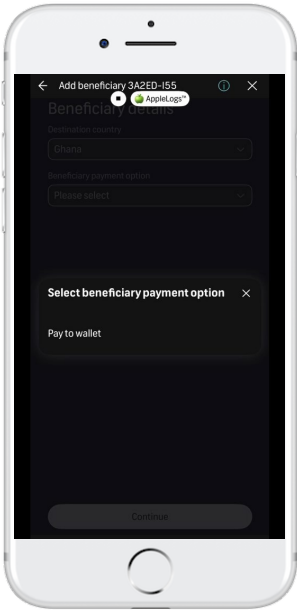
The **Thank you** screen will display, to confirm that the beneficiary has been created. Click on **Finish**.



Payment options

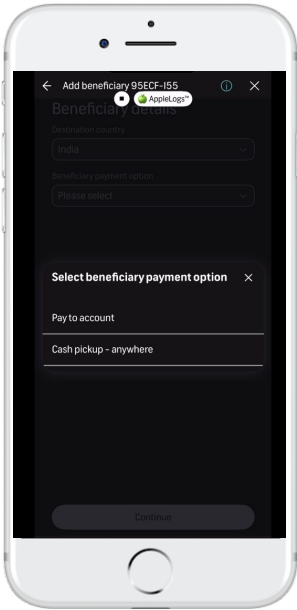
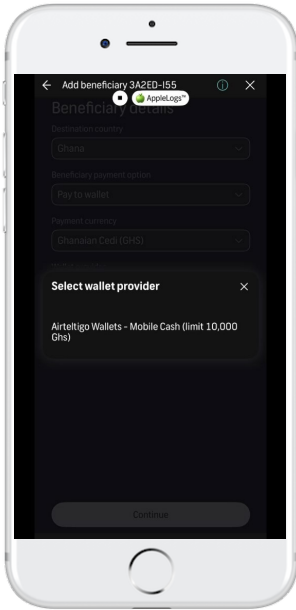


Pay to account.

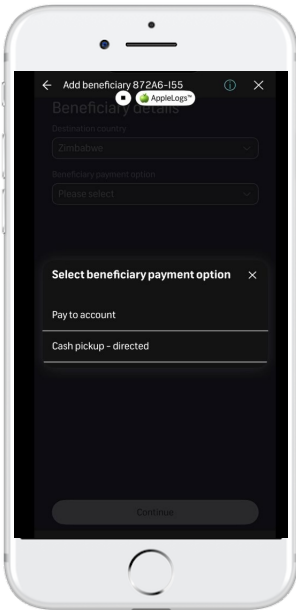


Pay to Wallet. When this option is selected, a wallet provider list will be provided. Select the correct option.

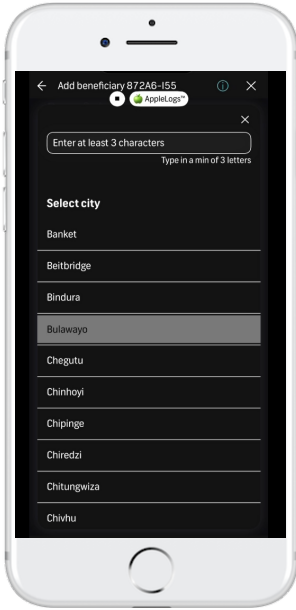
Note: The beneficiary must provide a **Wallet ID** (Cellphone/Mobile or in exceptional cases, email details).



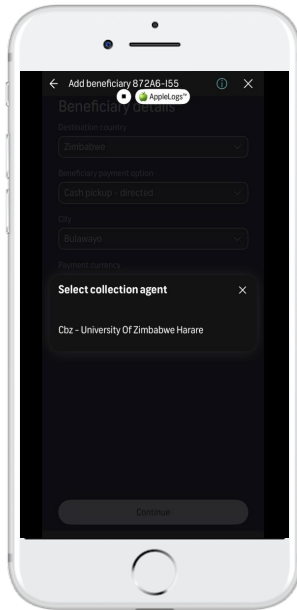
Cash pick up – anywhere, is for when the beneficiary can collect the funds at any cash point in that country. This information is to be provided by the Beneficiary.



Cash pick up – directed, is for when the beneficiary can collect the funds at a particular cash point in that country. This information is to be provided by the Beneficiary.



Step 1: Cash pick up – directed, select the **City** of collection. This information is to be provided by the Beneficiary.



Step 1: Cash pick up – directed, select the **collection agent**. This information is to be provided by the Beneficiary.