



RMB Private Bank Credit Card
iStore Post Transaction Campaign Terms and Conditions

Date these rules were first published: 1 September 2025

Date these rules were last changed: 1 September 2025

Read these campaign rules carefully. These campaign rules ("rules") explain your rights and duties in connection with this promotion/campaign. If you take part in this campaign, these rules will apply to you, and you agree that the promoter(s) can assume that you have read and agreed to be legally bound by these rules.

Campaign Name:	iStore Post Transaction Campaign
Promoter(s) Name(s):	This Campaign is run by RMB Private Bank a division of FirstRand Bank (FRB) Limited with Reg. No. 1929/001225/06 having its principal place of business at No 5, Merchant Place, 9 Fredman Dr, Sandown, Sandton. In these rules reference to "promoter(s)" or "the promoter(s)" or "us" or "we" means FRB. Reference to "participants" means "you" and subject to the terms, conditions and the rules as set out below.
The Campaign	<u>About the campaign:</u> The campaign is open to selected RMB Private Bank and Signet Credit Cardholders who reside in South Africa and are over the age of 18 years. <u>The Campaign deal is as follows:</u> 1. You will receive a Budget facility repayment term fixed at Prime* or Prime+2% on iStore Point of Sale Devices (herein referred to as "POS") transactions/purchases and iStore ZA Online Purchases. The promotional budget rate at the time of transaction will be fixed at Prime or Prime+2% for the customers' budget duration and will not be affected by further Prime rate amendments. 2. Customers can choose a budget term of 24 (twenty-Four) or 36 (Thirty-Six) Months. 3. You can pay for iStore purchases (instore and Online ZA) on the straight and RMB Credit Card will send qualifying customers an SMS or in APP message on the RMB Banking APP requesting permission to transfer the purchase and limit onto a budget plan with a budget term of 24 (twenty-Four) or 36 (Thirty-Six) months based on the amount and at the promotional interest rate of Prime or Prime+2%. Should you respond to the SMS or in APP message on the RMB Banking APP with the option to move qualifying transaction/s to budget, RMB Card will transfer the transaction to the budget plan at Prime or Prime+2%. 4. The offer expires 48 hours after the SMS or in APP message on the RMB Banking APP is sent and thereafter will no longer be redeemable. Your transaction will remain on the straight facility at your existing credit card interest rate.

PRIVATE BANKING

5 Merchant Place	PO Box 7856111	Suite	+27 87 575 9411
9 Fredman Drive	Sandton 2146	Website	rmbprivatebank.com
Sandton 2196	South Africa		

- a. The transfer of your qualifying iStore transactions to budget may take up to three (3) to five (5) working days from replying 'yes', during which time you will be charged your normal personalised interest rate. Customers will not be refunded for the difference between their personalised interest rate and the promotional interest rate for the period during which the transaction is moved from straight to budget.
- b. If you respond to move the transaction to budget, the transaction and limit will be moved.
- c. You must have limit available to cover the total amount of the purchase price. Where Credit Card accounts have been pre-funded and have been used to pay for qualifying iStore transactions, only what was used in terms of the credit limit will qualify for the budget transfer and fixed interest rate.
- d. You will remain liable for the full purchase price, fees and interest irrespective if the purchase/s is subsequently reversed/returned.
- e. The Campaign is limited to an amount/s of up to 80% of your total limit (straight & budget) provided your available credit limit allows the transaction to take place and the transaction amount therefore does not exceed the limit available.
- f. Only iStore purchases/transactions for an amount exceeding the below qualify for the Campaign
- g. Minimum Transaction amount of R5000 (Five Thousand Rand) You are liable for the full budget term/duration or can settle the outstanding amount earlier if they wish to do so.
- h. There are no penalties associated with early settlement of the budget plan.

To qualify for the Campaign and to benefit from the Prime or Prime+2% interest rate on your iStore purchase, you need to:

- i. Be an RMB Private Bank Credit Cardholder residing in South Africa.
- j. Pay for selected qualifying iStore transaction/s using your RMB Private Bank Credit Card at an iStore Point of Sale Device or Online ZA for the period of 1 September 2025 to 31 August 2026.
- k. Only accounts in good standing will qualify for the Campaign. This means that none of your RMB and FirstRand Bank accounts and credit agreements should be overdrawn, or be in arrears, or be in default, or be subject to any legal process with RMB or FirstRand Bank. Legal process means any legal proceedings in any court of law involving you and RMB or FirstRand Bank, including but not limited to business rescue, collections, liquidation,

	administration and sequestration proceedings. Legal process excludes debt review as provided for in s86 of the National Credit Act. • The Campaign fixed rate is at Prime or Prime+2% at the time of the offer and acceptance. • The Campaign is further, only applicable to purchases made on your RMB Credit Card facility which must be repaid within the budget repayment term. • Should you default in any payments towards the purchase, the Campaign will no longer apply, the fixed interest rate will fall away, and your personalized interest rate will be re-instated, changing the monthly payment amount due. *In addition to the above criteria should you meet the qualifying criteria as stipulated on the RMB Main Banked Rules available on the RMB website. You will benefit from a promotional interest rate of prime on your qualifying purchase.
Campaign starts:	1 September 2025
Campaign ends:	31 August 2026 at 11:59:59 pm.
Eligibility: Who qualifies to take part?	• You are a natural person over the age of 18; • You are in possession of your valid South African ID book or valid passport for identification purposes. • Where you are an existing RMBPB Credit Cardholder your account. • Your account is and remains in good standing. This means that none of your RMBPB and FirstRand Bank accounts and credit agreements should be overdrawn, or be in arrears, or be in default, or be subject to any legal process with RMBPB or FirstRand Bank. Legal process means any legal proceedings in any court of law involving you and RMBPB or FirstRand Bank, including but not limited to: business rescue, collections, liquidation, administration and sequestration proceedings. Legal process excludes debt review as provided for in s86 of the National Credit Act; and • You are not excluded in the categories of people listed below who cannot take part. By entering and accepting this Campaign, participants warrant that they do not fall into any of the below mentioned excluded categories of people.
Who cannot take part?	• People who do not meet the eligibility criteria above. • The following products are excluded from this campaign: FNB / RMB Business, Debit and Fusion products/cardholders. (Please note this is not an exhaustive list)

Data Usage and Privacy Policy	By participating in this campaign, you understand and agree that the Promotors of this campaign may collect and use your information that you provide to iStore, in order to offer the Campaign to You. We may collect your first name, last name, email address, and mobile number to run this campaign. We will keep your information private and won't sell or share it, except as required by law or to protect the safety of others. We will treat your information in total confidence and will not sell, share, or rent this information to any other third parties. We may disclose information if required to do so by law or if it is required to protect the safety, rights or property of the RMBPB, our members, consumers or the public.
Tax Implications	IMPORTANT NOTICE: TAX IMPLICATIONS We strongly recommend that you obtain independent professional advice regarding any tax implications arising from the receipt, transfer or spend obtained in respect of this incentive. You are responsible for understanding any tax implications related to the receipt, transfer, or use of prizes, awards, and eBucks rewards. We recommend seeking independent professional advice to ensure compliance with tax obligations. You agree that You will not hold Us, RMB or FirstRand Bank Limited ("the Bank") liable and You hereby fully indemnify the Bank, and hold the Bank completely harmless, against all damages, claims and fines made against You or the Bank, including all legal costs on an attorney-and-own-client scale, to the extent to which such damages, claims and fines arise out of or are connected to any taxation relating to Your receipt, transfer or spend of any prize/s, awards and eBucks rewards or the charges in respect thereof, should there be any.
General	We reserve the right to amend, modify, cancel or withdraw any aspect of this campaign in our sole discretion at any time without liability. While we cannot guarantee the performance of any third party, we commit to assisting participants in resolving any issues that may arise from third-party actions to the best of our ability. Participants in this campaign agree that we will, subject to prevailing law, have no liability whatsoever for any injuries, losses, costs, damage or disappointment of any kind resulting in whole or in part, directly or indirectly from acceptance, or from participation in this campaign. If any provision or part of these rules deemed void or otherwise unenforceable in law, then that provision or part shall be deemed

	excluded and the remainder of these rules shall remain in force. Any violation of these rules will result in the immediate disqualification of the transgressing participant from the campaign. If required as a result of changes in legislation or if deemed necessary for any other reason, the Bank reserves the right to terminate this campaign immediately. In the event of such termination, all participants agree to waive any rights that they may have in terms of this campaign and acknowledge that they will have no recourse against the Bank, Visa, their agents and/or promoters. We will not be held liable for any misrepresentation caused by a copy error, typing error and/or omission that may occur on any of our campaign material.
Rule Amendments	• These Rules cannot be modified or superseded except by us, in our reasonable discretion, in a written revision to these rules. • We reserve the right to extend the Campaign by amending these campaign rules. Notice of this change will be posted in these rules. Rules can be found on RMB's Private Bank website: https://www.rmbprivatebank.com/legal/promotionsTsAndCs
Queries about these rules	For any queries about these rules, please contact RMB Credit Card at creditcardpromotions@fnb.co.za, or reach us via our customer service number on the back of your credit card or through live chat on the RMB app.

IMPORTANT

- You agree to indemnify the promoter(s) fully for any loss or damage the promoter(s) may suffer because you breached the campaign rules. This means you agree to reimburse the promoter(s) for the following: any loss or damage they suffer, any expenses and costs they paid or are responsible for. Legal costs mean costs on an attorney and own client scale.
- You also agree to indemnify the promoter(s) for any loss or damage you suffered because you took part in this campaign. If you enter yourself, or use or accept the prize, you understand that you do so of your own free will. This means that you cannot hold the promoter(s) legally responsible for any loss or damage or legal expenses you suffered because you took part in this campaign.
- You further acknowledge and agree to the fact that the promoters and the Promoter and their agents accept no responsibility for any problems or technical malfunction of any communication network, or any late, lost, incomplete, misdirected, incorrectly submitted, delayed, illegible or

corrupted entries.

- You will protect the promoter(s) from being held legally responsible for the loss or damage or legal expenses of another person (legal or natural) if such loss or damage or expense was incurred because you: (a) breached the campaign rules (b) took part in this campaign

GENERAL RULES

- If the promoter(s) are not able to get hold of you within seven days after your reply has been made, and after making reasonable efforts to do so, you will lose the offer.
 - If you fail to comply with any part of these rules, you will be disqualified and you will forfeit any benefit.
 - Unless we say otherwise you must be at least 18 to enter.
 - You may not attempt to do anything to change the outcome of the campaign in any way.
 - The promoters' decision is final, and no correspondence will be entered into. This means you cannot appeal any decision by the promoters.
 - The promoter(s) have the right to end this campaign at any time. If this happens you agree to waive (give up) any rights that you may have about this campaign and agree that you will have no rights against the promoter(s).
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- The promoter(s) reserve the right to change the rules of the campaign. The promoter(s) can change the rules of the campaign throughout the duration of the campaign. For convenience only, the date on which these rules were last amended will be shown below the heading. It is your responsibility to check the rules for amendments.
 - The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed, and the remaining clauses will still apply.
 - Where any dates or times need to be calculated in terms of this agreement, the international standard time: GMT plus two hours will be used.
 - While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its rights at a later stage. You must not assume that this means that the rules have been changed or that it no longer applies to you.
 - You must send all legal notices to FNB Credit Card Legal Services, 2 First Place, Bank City, Simmonds Street, Johannesburg, 2001.
 - This campaign and its rules will be governed by the law of the Republic of South Africa regardless of where you live or work, or where or how you enter.